



## Overview and Scrutiny Committee

MONDAY, 31ST JANUARY, 2011 at 10:00 HRS - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Bull (Chair), Browne (Vice-Chair), Alexander, Basu, Ejiofor,

Newton and Winskill

Co-Optees: Ms Y. Denny (church representative),1 Church of England vacancy, Ms M

Jemide (Parent Governor), Ms S Marsh (Parent Governor), Ms Sandra

Young (Parent Governor), Ms H Kania (LINk Representative)

## **AGENDA**

#### 1. WEBCASTING

**Please note:** This meeting may be filmed for live or subsequent broadcast via the Council's internet site - at the start of the meeting the Chair will confirm if all or part of the meeting is being filmed. The images and sound recording may be used for training purposes within the Council.

Generally the public seating areas are not filmed. However, by entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.

If you have any queries regarding this, please contact the Committee Clerk at the meeting.

#### 2. APOLOGIES FOR ABSENCE

#### 3. URGENT BUSINESS

Please note that under the Council's Constitution – Part 4 Section B paragraph 17 – no other business shall be considered.

#### 4. DECLARATIONS OF INTEREST

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgment of the public interest **and** if this interest affects their financial position or the financial position of a person or body as described in paragraph 8 of the Code of Conduct **and/or** if it relates to the determining of any approval, consent, licence, permission or registration in relation to them or any person or body described in paragraph 8 of the Code of Conduct.

#### 5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, paragraph 29 of the Council's constitution.

### 6. MINUTES (PAGES 1 - 10)

To approve the minutes of the Budget Scrutiny meeting held on 5<sup>th</sup> January 2011 (attached) and 17<sup>th</sup> January 2011 (tabled).

## 7. BUDGET SCRUTINY - REVIEW OF FINANCIAL PLANNING FOR 2011/12 TO 2013/14 (PAGES 11 - 20)

To consider phase 2 savings proposals for 2011/12 to 2013/14.

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Member Services
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225 High Road
Wood Green
London N22 8HQ

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Friday 21st January 2011

## Page 1 Agenda Item 6

## MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE WEDNESDAY, 5 JANUARY 2011

Councillors Councillors Bull (Chair), Browne (Vice-Chair), Ejiofor, Jenks, Newton

and Winskill

Apologies Councillors Alexander and Basu

Also Present: Co-optees: Yvonne Denny (Church Representative), Helena Kania

(Local Involvement Network (LINk))

Councillors: Cllr Pat Egan, Cllr Gail Engert

Officers: Kevin Bartle (Lead Finance Officer (Deputy Chief Finance Officer)), Rob Mack (Scrutiny Officer), Paul Dennison (Political Support

Officer) and Natalie Cole (Clerk)

Also Attending: Peter Durrant (LINk) and 2 members of the public

## MINUTE NO.

#### SUBJECT/DECISION

OSCO145.	WEBCASTING
	NOTED the meeting was recorded for future broadcasting on the Council's website.
OSCO146.	APOLOGIES FOR ABSENCE
	Apologies for absence were received from Councillor Dhiren Basu and Councillor Karen Alexander, who was substituted by Councillor Jim Jenks.
	An apology for lateness was received from Councillor Joseph Ejiofor.
OSCO147.	URGENT BUSINESS
	There were no such items.
OSCO148.	DECLARATIONS OF INTEREST
	Helena Kania declared a personal interest in Item 6 – Budget Planning – line 48 – Close In House Home Care Service / Create Reablement Service – as her Mother had utilised the reablement service.
OSCO149.	DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS
	There were no such items.
OSCO150.	BUDGET SCRUTINY - REVIEW OF FINANCIAL PLANNING FOR 2011/12 TO 2013/14
	Kevin Bartle (Lead Finance Officer and Deputy Chief Finance Officer) introduced the Review of Budget Planning document for 2011/12 to 2013/14 as presented to Cabinet in December 2010 and highlighted key factors in the report including that if all the changes and variations set out in the report were agreed the Council would still have a shortfall of £33,989 million in 2011/12 and £86,878 million over the 3 year financial plan (Appendix 1).

## MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE WEDNESDAY, 5 JANUARY 2011

The reason for such significant financial difficulties related mainly to the unprecedented reduction in government grant along with significant growth/increased costs which results in the level of savings required to fill the funding gap. The Committee noted that on-going work on a number of additional proposals was continuing with a view to having a balanced budget for 2011/12 by the end of February 2011.

The Committee commented on the difficulty of scrutinising the Budget when the papers provided only covered a proportion of proposed cuts with many more to follow as they could not get a sufficient overview. The Committee was also told that there remained uncertainty surrounding the level of future financial resources (as the financial settlement from central government was still only provisional).

The Committee requested further information (including what other options had been considered) on the following aspects of the budget:

**New Revenue Investment Proposals** 

IACM IVE	evenue Investment Proposals						
Ref	Report	Area /	Efficiency	Overview and Scrutiny Committee			
No.	Page	Service	or invest-	comments			
	No.		ment				
			£				
1 &	8	Adult Social	695	The Committee expressed concerns that			
		Care -		the most vulnerable residents would take			
2		Reduced	383	the impact.			
		Contribution		'			
		s from NHS		The committee acknowledged the			
				demographic pressures on budgets but			
				asked that an estimate be made of the			
				budget pressures resulting form PCT			
				budget changes over the next three			
				years.			
3	8	Adult Social	556	The Committee asked for documented			
		Care -		background information on why			
		Demographi	455	investment was proposed for 2011/12			
&		c Pressures		only.			
		<ul><li>Mental</li></ul>					
		Health &					
4		Older					
		People					
6	8	Adult Social	1,847	The Committee asked for more			
		Care -		information on the "assumed £1.4 million"			
		Transition		including where the funding was coming			
				from.			
8	9	Children &	4,000	The Committee asked for an explanation			
		Young		of why, after an initial growth, reductions			
		People		were planned for 2012/13 and 2013/14.			
		(CYPS) -		The Committee also asked for more			
		Demographi		information on the £4 million investment in			
		c pressures		CYPS next year which was a concern			
				given the savings required.			
9	9	CYPS -	500	The Committee requested further			
		increased		information on the increase in legal costs			

		legal cost budgets		and why these were not planned to reduce in 2012/13 and 2013/14 in line with the reductions in the previous item.  Reference was also made to a question asked at an earlier OSC meeting about the rise in legal costs of taking children into care and a commentary on the measures taken to curb this spending was requested.
10	9	CYPS	1,000	The Committee expressed concern that this service was already stretched and asked for documented background information on why investment was proposed for 2011/12 only.
11 (& 9)	9	CYPS	301	The Committee asked for documented background information on why investment was proposed for 2011/12 only.  At its meeting on 1 <sup>st</sup> November 2010 the Committee requested more information on Child Protection Legal Fees including the number of legal proceedings in child protection cases which were not within the Council's control (action 98.1). The Committee asked that this information be provided.
12 (& 9)	9	CYPS	521	The Committee asked for documented background information on why investment was proposed for 2011/12 only.

Changes and Variations (Appendix 3.2)

WEDNESDAY, 5 JANUARY 2011

	1	ariations (Ap	,*	
Ref No.	Report Page No.	Area / Service	Efficiency or investme	Overview and Scrutiny Committee comments
			nt £	
1	11	Inflation	6,500	The Committee asked for breakdown of what this covered especially given staff numbers were predicted to substantially fall.
3	11	NLWA – Increase in Landfill Tax	1,500	The Committee asked whether this meant that the Council was not budgeting for a higher take-up of recycling.
4	11	Concession ary Fares	2,500	The Committee requested more details including who charged local authorities for concessionary fares and whether inflation and new income from parking charges were taken into account.
7	11	Increase in employers pension	500	The Committee requested information on why this was scheduled to increase when the number of staff was being reduced

		contribution s		
8	11	Council Tax Benefits Subsidy	4,000 total	In response to questions the Committee noted that currently people in particular needs were granted 100% discount on Council Tax and this proposal was to reduce this subsidy by 10%.
9	11	Risks to future government funding and changes in the Welfare Benefits system	Total	The Committee requested more information.
11	11	Debt Financing Costs	(348)	The Committee requested information on what this was.
	11	General		There was a general feeling that more commentary was required including detailed numbers and how the figures were arrived at on the changes and variations proposed in Appendix 3.2

Haringey Efficiency and Savings Programme

Ref No.	Report Page	Area / Service	Efficiency or	Overview and Scrutiny Committee comments
	No.		investme nt £	
General		Staffing		A Committee Member asked for information on whether reductions in wages had been discussed with staff as opposed to redundancies thus enabling more services to be provided.
3	12	Human Resources (Apprentice ships)	165	The Committee expressed concerns about cuts to the Apprenticeships schemes, some of which were specifically aimed at children coming out of care.
13	12	Corporate Property - reduction in building maintenance	150	The Committee asked for information on what service operations were planned to cease and any buildings that were scheduled for disposal.
14	12	Corporate Property (Reduction Soft Facilitie management)		The Committee requested more information on how the reduction would be handled, what leases the Council was committed to and whether Council owned buildings would be offered to other organisations for rental. It was specifically asked if any surplus space could be rented to the third sector organisations.
15	13	Corporate Property (Reduction in Office	1,200 total	The Committee requested further details on the figures and on what buildings were being considered.

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		Accommoda tion)		
20	13	IT (Implementi ng Value for Money)	300	The Committee requested information on how IT would contribute to the overall savings.
22	13	BLT (HB Overpayme nt recovery project)	274	The Committee expressed concern about how such funds could be recovered and asked for details on how confident officers were in achieving this and why it was expected to have "no impact". Also what additional resource is proposed to increase the income and where is it in the paperwork.
23	13	Customer Contact	521	The Committee asked for information on how confident officers were in achieving this.
24	13	Reduction in use of mobile phones	150	The Committee asked why this did not include a reduction in the use of landlines and whether alternative methods of communication such as Skype had been considered.
25	13	ICT Efficiencies	150 total	The Committee asked for details of why this saving was not starting in 2011/12.
28	14	Customer Contact (shift to online transactions )	500	The Committee expressed concerns that the move towards online services would exclude certain members of the community, particularly the elderly.  The Committee expressed concern that the planned move away from face to face
				customer/council transactions could have the effect of marginalising and possibly excluding some residents, particularly those with restricted or no access to IT as well as older residents and those with poor English language skills. The Committee sought reassurances that the needs of these groups had been considered in any redesigned services.
29	14	Paybill Efficiencies - review contractual terms & conditions	2,500 Total	In response to the Committee's question it was explained that this was a proposal to review staff contractual terms and conditions. The Committee requested more information on these proposals.
		of employment		The Committee recognised the difficult position that officers were in and that certain information could not be shared at this point and highlighted the challenge of scrutinising a budget with limited information available.
32	14	Spans of control & delayering	400	The Committee asked what "benchmark spans of control ratios" meant and was informed that this meant comparisons with other organisations on the number of

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				management posts they had.
36	14	Recreation Services (Allotment fee increases)	22	The Committee asked what the current annual rental for an allotment was and how fees compared to other boroughs. A Committee Member expressed concerns that some plots were in poor states and this did not encourage user take-up. It was recognised that the supply of allotments was high in the east of the borough but there was more demand in the west.
38	15	Reduce Recreation Developme nt Team	71	The Committee asked for more detail on how this efficiency would impact on residents and whether it was actually cost effective given the reduction of the ability to attract external funding.
39	15	Recreation Services (Tottenham Green Leisure Centre – reduction of reception cover)	27	The Committee expressed concerns that the move to online services would exclude certain members of the community, particularly the elderly and young people with dyslexia.
40	15	Review of Parks Managemen t	90	The Committee asked for details on what the minimum acceptable level of maintenance would be and what would happen to the gardens/plots that had been renovated under different budgets.
43 &	15	Close Woodside Day Centre &	149 Total	The Committee requested a briefing note on the closures of day centres including
& 45	16	Close/recon figure all drop in centres for older people	181	centres concerned and what services they offered,  other options considered and whether any other LAs had been through the same process,  whether all homes and centres
41	10	older people's care home		would be closed or would some be handed over to other providers,  • how the personalised care agenda would be met,  • what transitional arrangements would be put in place,  • what discussions had been held with third sector providers,  • what the cost of running these centres was and the cost of buying into these services  • details of forecasted additional costs (as day centres have preventative functions) following

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				closure  • The information on day centres and care homes should be provided separately. The briefing note should also include the briefing on the Haven Centre which had been sent to the Chair previously.  Committee members expressed concerns about the long term sustainability of such proposals, how transition would be managed and how the quality of service would be scrutinised if provided by the voluntary sector.
46	16	Cease Salary Contribution to Jackson's lane luncheon club	10	More information on this saving was requested. Concerns were raised about the welfare of older people who used this service.
48	16	Close inhouse Home Care Service. Create Reablement Service	(100)	The Local Involvement Network (LINk) was concerned at the loss of such services and requested details on the arguments for this proposal and the impact on Haringey as a whole.
49	16	Introduction of reablement service	224	The Committee asked for an explanation of this proposal.
49 & 50	16 & 17	Introduction of reablement service & Reduce Older People's Placement budget following introduction of Extra care	304	The Chair suggested a briefing noted on the Direct Payments system be provided to members including the percentage of people who used day care centres who would be eligible for Direct Payments funding.  The Committee also requested more details on where the Extra Care would be provided across the borough.
53	17	Remaining OP Residential Home	(100)	The Committee requested more detail on what the current cost of running these residential homes was, what would happen to the buildings used by these homes and the cost of these services being provided by the independent sector

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		1		
				in the nearby area. Concerns were expressed about the distance relatives would have to travel if services moved to Tottenham.
58	18	Increase Adult Services Fees and Charges	280	The Committee requested more information on the impact of this and whether this would exclude service users who did not remain in their own homes.
65	19	Connexions	1,436	More information on the cuts to this service was requested.
72	20	Teenage Pregnancy and Parenthood	119	The Committee asked for information on how a better service would be delivered under the proposal.
73	21	Early Years	186	The Committee requested information on how this would meet the needs of Traveller and Gypsy/ Roma children.
74	20	Behaviour Support and Inclusion Management	158	The Committee asked for more information on this proposal including what the long term benefits were.
77& 78	21	Noise Complaints	50 50	The Committee expressed concerns about the impact on residents and there was a general consensus that there should not be a reduction in the out-of-hours service. More information was requested including whether consideration had been given to the possibility of sharing this service with a neighbouring borough and noise teams working demand led flexible hours.
77, 78, 80 & 83	21	Enforcemen t (various)	Various	The Committee had concerns that these proposals would negatively impact the quality of life for residents. The Committee requested details on what the savings would mean in terms of number of cases which would not be dealt with.
83	21	Street Enforcemen t – ward sharing	85	The Committee requested more information about what this proposal mean and how it would impact on communities, particularly young people.
85	21	Strategic Housing Service – Cross Service Restructure	433	The Committee requested more information on how temporary accommodation would be managed under the proposals.
Post meetin g request		ACCS – Alexandra Road Crisis Unit		The Chair of the Overview & Scrutiny Committee asked for information on how the cuts (including in the voluntary sector) in front line services would impact upon the personalisation agenda and personalisation budgets and access to voluntary sector, social care services and what consultations had taken place, and whether there would be further cuts in

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				mental health provision.
Capital I	Bids for	Corporate Res	sources Fun	ding 2011/12 to 2013/14
Ref No.	Report Page No.		Efficiency or investme nt	
General		Capital Receipts	L	The Committee asked what level capital receipts were expected over t next 3 years.
General		Assets Sold		The Committee would be sent the link the Council's website where t Statement of Accounts can be four showing the current value of the Councassets.
6	22	Alexandra Park and Palace Charitable Trust	500	The Committee asked whether the Pala could generate more revenue to particular towards the works.
7	22	Business Support & Developme nt – BSF	1,500 Total	The Committee questioned this capital to and noted that this was the previous agreed Council contribution to the Building Schools for the Future (BS) programme through the sale of a building (capital receipt). The Committee asked the name and location of the building scheduled for sale.
9	22	Corporate Resources – IT Capital Programme	750	The Committee questioned the justification for this capital bid when £30 efficiencies were proposed elsewhere in IT (item 20 – page 13) and asked for more information.
				The Lead Finance Officer remind members that item 20 related to staffi and this was capital expenditure.
19	23	Frontline Services – Redevelop ment of Cranford Way site as reuse and recycling centre	900	The Committee asked for more detail what the revenue implications of the proposal were, whether planning permission was required (and if it has been obtained) and if the running costs the same as they currently were for the Cranford Way site.
20	23	Planning, Regeneratio n & Economy – Tottenham Gyratory	1,500 total	The Committee asked for the briefing no which was already in the public domain be provided to Committee Members.
21	23	Strategic & Community Housing Services -	50	The Committee asked why it was not possible to recover the £50,000

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		Works in Default		
22	23	Strategic & Community Housing Services – Retained hostels	1000	The Committee asked who lived in these hostels and why they were being retained when care homes were being closed.
23	23	Strategic & Community Housing Services – affordable housing new schemes	850	The Committee requested justification for this capital bid and asked whether the funds could be recovered?

**Schemes not competing for Capital Receipts** 

Ref No.	Report Page No.	Area / Service	Efficiency or investme nt £	Overview and Scrutiny Committee comments
27	24	Property – Hornsey Town Hall	7,116	In response to questions the Committee was informed that the scheme included selling land at the rear of the Town Hall to fund refurbishment of the building. The Town Hall would be run independently from the Council and offices would be leased to various organisations.

### OSCO151. NEW ITEMS OF URGENT BUSINESS

There were no new items of urgent business.

### OSCO152. FUTURE MEETINGS

The next Budget Scrutiny meeting will be held on Monday 17<sup>th</sup> January 2011 at 10am at the Civic Centre.

A further provisional Budget Scrutiny meeting has been set for Wednesday  $19^{\rm th}$  January 2011 at 4.30pm.

The meeting ended at 19:00 hrs.

COUNCILLOR GIDEON	BUL	L
Chair		

SIGNED AT MEETING	DA
OF	
CHAIR	



Briefing for:	Overview and Scrutiny Committee – 31 January 2011
Title:	Budget Scrutiny – Council Medium Term Financial Plan 2011-12 to 2013-14
Lead Officer:	Kevin Bartle, Lead Finance Officer
Date:	21 January 2011

#### 1. INTRODUCTION

- 1.1. The attached Appendix 1 sets out the second phase of savings proposals for the 2011-12 to 2013-14 Medium Term Financial Plan (MTFP). As discussed at the Overview and Scrutiny Meetings of the 5 and 17 January, this second set of proposals are made on the basis of balancing the Council's budget over the medium term and, should all be approved, will ensure a balanced budget can be set for at least for 2011-12.
- 1.2. The appendix will form part of the overall budget (MTFP) report which will be discussed by Cabinet at its meeting on 8 February 2011. The full package to be discussed at Cabinet will include components of the budget already considered by Overview and Scrutiny Committee such as the phase 1 Haringey Efficiency and Savings Programme, Changes and Variations and Investment Proposals.
- 1.3. The appendix should be read in conjunction with papers already provided to members at the previous meetings held on 5 and 17 January 2011.



### 2. Budget Scrutiny

- 2.1. Members will recall that the purpose of the financial planning process is to:
  - Ensure it is clearly linked with, and reflects, the full strategic agenda of the Council;
  - Ensure that all budget options support the achievement of community strategy objectives;
  - Ensure that proposals are considered in conjunction with the impact on service performance;
  - Ensure that budget options enhance the achievement of value for money;
  - Identify savings and investment opportunities both within and between business units;
  - Support consultation activity with key stakeholders;
  - Support the budget scrutiny process; and
  - Gather information to support a number of planning processes.
- 2.2. The proposals have been prepared in conjunction with relevant Cabinet Members and have been released for scrutiny.
- 2.3. The appendix shows the proposals over the three year planning period in order to give Members a wider context to the proposals.
- 2.4. Members of the Committee are asked to consider the attached proposals with a view to providing a report to Cabinet on 8<sup>th</sup> February that sets out Overview and Scrutiny observations, recommendations and matters they would like taken account of by the Cabinet in its budget deliberations.

	Directorate/Service Area	Detailed Efficiency & Saving proposal	2011/12 £'000	2012/13 £'000	2013/14 £'000	Total £'000	Impact on Performance (Service Delivery)	Equality Impact Assessment
	People and Organical	People and Organisational Development Service/ Policy Performance Partnershins and Communication	unication / Chiaf Evacutiva	vacutiva				Kednired
4	Policy and Performance	Review central feedback function - further proposals to amend current corporate complaints procedure and centralise the handling of Members enquiries etc. linked to an ingrade of the 'Bearond' database	89			89	A review of the process for managing feedback will allow the reduction to be managed.	Yes
7	FDMS	Restructure of the whole business unit. Staff consultation underway and delegated form due to be signed on 7 Feb. Should largely be delivered by 1 April. Savings shown net of presence is saving of £57k.	466			466	466 Reduction in support to Members	Yes
m	HR	Review of HR services - to determine a revised service offer that will deliver the support and service that the organisation needs to manage its people resource within the constraints of a reduced and limited cash budget. This sum is over and above the sums reported to Cabinet Dec 21 but less the pre-agreed saving of £63k. This saving includes previously reported Health and Safety oncosals.	202	302		504	HR service is critical to ensuring that the Council manages people 504 change. The future service will be focussed on enabling this change. HR provides support on employment matters	Yes
4	OD&L	Review of OD&L -The review of Organisational Development activity will aim to improve the OD Service Offer to the council in the context of the need for savings and efficiencies. This sum is over and above the sums reported to Cabinet Dec 21 but less pre-agreed saving of £23k	460			460	OD will focus on providing support to the changes within the Council	Yes
2	OD&L	Saving on spend for Adult & Children Social worker training (formally ABG funded)	282			282	282 Reduction in training	Yes
9	Policy and Performance	Saving on activity within the HSP/LAA & Equalities teams (formally ABG funded)	159			159	159 Reduction in support to partnerships	Yes
7	Policy and Performance	Savings on miscellaneous supplies & services.	107			107	107 None expected	No
∞	Communications	Marcoms - further savings from centralised procurement budget once the marketing plan has been developed	64			64	64 None expected	No
6	Communications - Council Wide	Following the outsourcing of Translation & Interpretation the proposal is to reduce the Council's overall translation budget by 60%	120			120	Cross council focus on which services require translation & interpretation	Yes
10	Communications	Further staff reductions in Marcoms area over and above the SFR savings: 1 x Business Support Officer Post; 1 x designer	80			80	80 Impact will be managed within service	No, existing EIA should cover
=======================================	Member Allowances	Following the Governance review it is proposed to merge some Committees. This will achieve savings in Members Special Responsibility Allowances (SRA's).	125			125	125 Proposals to be subject of an implementation working group	Screening
12	Electoral Registration	Shared management of this service with Waltham Forest will deliver a saving against a senior management post	35			35	Minimal impact	No
	POD/PPPC/CE Grand Total		2,168	302	0	2,470		
	<b>Corporate Resources</b>							
13	Director of Corporate Resources	Delete the vacant Executive Assistant Post	52			52	Minimal Impact - post has been vacant all year	No
14	CR Cross Cutting	Reduction in supplies and services across Corporate Resources	230			230	230 None expected	No
15	Corporate Finance	Reduce Insurance team by 1 post	25			25	None - service review being undertaken to ensure revised processes 25 have no/minimal impact on services to the public and service departments	EqIA completed for A&RM restructure. Will be updated to take account of reduction
16	Corporate Fin <b>a</b> nce	Reduction in internal audit contract days	10			10	None - ongoing review of key risks and discussions with external auditors to ensure statutory requirements of s151 can be maintained.	No
17	Corporate Property	Bring forward Reduction is Office Accommodation – letting out of empty space to commence immediately to realise savings earlier than previously anticipated.	200	100	(300)	0	Reduced flexibility due to removal of decant space. This is bringing forward savings planned in 2013/14 to reduce office accommodation.	No
18	Corporate Property	Bring forward part of Reduction in Building Maintenance	150	(125)	(25)	0	Increased risk of building closures. This is bringing forward part of the savings planned in 2012/13 and 2013/14.	Screening
19	Corporate Property	Outsource the building cleaning service together with a reduction in the service levels	150	150		300		Yes

nd Savings Programme - New proposals to Scrutiny 31st January 2011	011		-					Appendix 1	
Directorate/Service Detailed Ef	Detailed Ef	Detailed Efficiency & Saving proposal	2011/12 £'000	2012/13 £'000	2013/14 £'000	Total £'000	Impact on Performance (Service Delivery)	Assessment Required	
Corporate Property the provision of some in-house services	Rationalise management structure through a the provision of some in-house services	review of the teams and functions and cease	320			320	Reduction in management capacity of 40% will impact overall performance and reduce ability to support staff development, corporate initiatives and planning. Cessation of capital project management will impact ability to respond to directorates in respect of building improvements and new projects. Reduction in professional surveyor capacity results in the loss of qualification based career development opportunities.	EIA being carried out as part of the establishment review and consultation.	
Legal New Public Sector Mapping Agreement for England and Wales	New Public Sector Mapping Agreement for Engla	ind and Wales	50	AAAAA C. AA		20		O N	
Legal Reduce senior management posts by 25%	Reduce senior management posts by 25%		97			97	Reduction in senior management	Yes	
Legal Delete 12 lawyers and legal assistant posts	Delete 12 lawyers and legal assistant posts		238			53.88	The deletion of 12 lawyers, including senior lawyers, and legal assistant posts relate to posts that are predominantly either currently vacant, covered by agency staff or are likely to become vacant through Voluntary Redundancy. They consist of legal staff posts in commercial and litigation and corporate divisions and result in extended response times and remove capacity to respond to upturns in demand.	, kes	
Legal Delete 4 admin/ business support posts	Delete 4 admin/ business support posts		120		***************************************	120	This reduction in Administrative staff will be achieved via a review conducted by a newly appointed Practice Manager. Administrative staff are key to enabling maintenance of performance levels in key legal areas and the reductions will have to be carefully planned.	Yes	rage
Legal Delete 2 Local Land Charges posts - sum over and above pre-agreed sum of £50k	Delete 2 Local Land Charges posts - sum over and abov	re pre-agreed sum of £50k	10			10	Delete 2 Local Land Charges posts Two vacant posts to be deleted based on current levels of work	Yes	
B< & Customer Closure of Hornsey CSC Services	Closure of Hornsey CSC		108	22		130	130 No visiting option for one side of the borough	Yes	
B< & Customer Closure of North Tottenham CSC Services	Closure of North Tottenham CSC		350	71		421	Increased enquiries and waiting times at South Tottenham CSC and Wood Green CSC.	Yes	
B< & Customer Saving resulting from grading review Services	Saving resulting from grading review		250			250	250 No impact	Check existing EIA is sufficient	
B< & Customer Reduction of internal calls to switchboard Services	Reduction of internal calls to switchboard		18			18	18 Benefit realisation dependant on comms and change management	No	
B< & Customer Management reshaping, delayering and reduction from the integration of CS/BLT over and Services above the sum included in Appendix 6 of 21 Dec Cabinet report.	Management reshaping, delayering and reduction fro above the sum included in Appendix 6 of 21 Dec Cabi	om the integration of CS/BLT over and net report.	478	(20)		408	The savings have been front loaded to give an implementation date of 1st June 2011. Resources require diverting to ensure a smooth change management approach and channel shift and process redesign needs to be implemented quickly for the savings to be achieved.  408 Performance needs to be monitored closely to ensure that a reduction in staff and implementation resources does not have an immediate negative impact. Integration will require resources for skill and knowledge transfer and process redesign. Assumed reduction in partnership roles with no SLA's, and back office to receive agreed corporate standards.	Yes	
B< & Customer Reduce hours of Call Centre from 8-6 to 9-5	Reduce hours of Call Centre from 8-6 to 9-5		30			30	Calls would be taken by Vangent who currently take our 'out of hours' 30 calls. The service is predominantly a messaging and re-direction service so no processing would be undertaken.	Screening	
Increased savings from IT Service VFM phase 2 over and above the sum included in Appendix 6 of 21 Dec Cabinet report	Increased savings from IT Service VFM phase 2 over a Appendix 6 of 21 Dec Cabinet report	nd above the sum included in	580			580	Aligns IT Services with the outcome of the IT Value for Money SFR and the delivery of the IT Strategy 2010-13 agreed at Cabinet; 80 staff are impacted although the number of deleted posts will be lower	Yes	

# .			Τ			T		П		rage 15			
Equality Impact Assessment Required	No	No			Yes	n/a			Yes	Yes	Yes	Yes	Yes
Impact on Performance (Service Delivery)	nt.	No impact on performance or delivery of the Infrastructure programme			The customer contact savings from this proposal are more likely to be 0 achieved in 2012/13 than 2011/12 given the other budget reductions being considered by the Council.	(400) These savings are detailed in the relevant departmental sections.			Will need to renegotiate or not renew contract/grant agreements with 138 MPS and BTCV, and a possible reduction in support for enforcement and green outreach work.	Achievement of income, but supported by in year capital spend and partnership with Tottenham Hotspur Foundation.	Level of cooperation amongst key stakeholders. Objections to the 478 disposal of Coles Park. Requires significant level of capital investment for which no provision exists centrally.	Would involve a move to contracted management of leisure centres and a loss of direct control, together with the TUPE of existing 94 FTE staff. However the current range of facilities and services at the sites would be maintained.	London Councils are returning the funding with the expectation that the funding is invested in voluntary sector, demonstrating priorities 766 through a open/transparent process. The Council may be open to legal challenge from community and voluntary sector if the funding is not made available for the commissionine of services.
Impact on F	Post is vacant	No impact o			The custom achieved in being consi	These savin			Will need to MPS and BT and green o	Achievemer oartnership	evel of coo disposal of ( or which no	Would involve a move and a loss of direct co staff. However the cu would be maintained	ondon Cou. The funding: Through a oi: Thallenge fr
Total £'000	125	200	4,184		0	(400)	(400)		138	735,	478	200	766
2013/14 £'000		(300)	(625)				0		0	0	378	0	0
2012/13 £'000		(009)	(452)		200		200		38	0	100	009	370
2011/12 £'000	125	1,400	5,261		(200)	(400)	(006)		100	7.5	Ö	(100)	396
	Delete vacant senior post	Fund Infrastructure renewal from borrowing			<b>Programme to shift customers to online transactions</b> The programme will establish the costs, benefits and risks involved in establishing a revised operating model for customer contact that is streamlined and targeted to produce efficiencies	Savings for spans of control and delayering reflected elsewhere	טו	Ommunity Services	Review resourcing of Parkforce activities and related support and partnership funding particularly in relation to British Trust for Conservation Volunteers and Metropolitan Police Managed activity.	Broadwater Farm Community Centre Efficiency - The centre currently caters for the Broadwater Farm community, in terms of events, functions and some sporting activity both indoors and outdoors by means of a sports hall and outdoor pitch. The centre is operating at a deflict of £302k as per the 2010/11 budgeted position. There are a number of spaces for offices and meetings although lettings income is minimal. The Centre is now managed through the Sports & Leisure unit of Recreation Services, and an improvement plan has been developed/put in place. Improved efficiency will come from increased income (Health & Fitness and Premier League Sport project) and reduced staffing cost.	White Hart Lane Community Sport Centre - The centre currently attracts over 200,000 visits, participating in sports activities. However, the centre is operating at a deflict of £478k as per the budgeted position and requires further capital investment to maintain the status quo. Revenue generation has been fairly flat for the last 10 years, especially since the development of Lea Valley Sports Centre which has taken many athletic events and activities. The focus has been to broaden the scope of WHLCSC which has sustained revenue but has not significantly reduced the deficit position.  Officers are currently exploring a regeneration led redevelopment of the site in conjunction with North London Business Partnership, Rugby Football League Association, Harlequins RFLC, Skolars RFLC and Haringey Borough Football Club. This could save at least £478k over 2 3 years and is reflected in the summary profile. This proposal would be based upon the relocation of Haringey Borough FC to WHLCSC and the disposal of Coles Park.	<b>Leisure Service Option Review</b> - To identify future service options for the delivery of services with a significantly reduced subsidy from the Council. One off upfront costs of delivery are estimated at £100k.	Recommission and efficiency from grant funding to voluntary/third sector and London Boroughs Grants Committee
Directorate/Service Area	Customer Services/IT	11	CR Grand Total	CROSS COUNCIL	Customer Contact	Spans of control and delayering	Grand Total CROSS COUNCIL	Adult, Culture and Community Services	Recreation Services	Recreation Services	Recreation Services	Recreation Services	Voluntary Sector
	33	34	H		35	36	Gra	4	37	38	33	40	14

Har	ingev Efficiency and	Haringey Efficiency and Savings Programme - New proposals to Scrutiny 31st January 2011					7	Appendix 1
	Directorate/Service Area		2011/12 £'000	2012/13 £'000	2013/14 £'000	Total £'000	Impact on Performance (Service Delivery)	Equality Impact Assessment Required
42	Recreation Services	Franchise Leisure catering at Park Road Leisure Centre and Tottenham Green Leisure Centre - Park Road Leisure Centre has had a redundant area that has been redeveloped into a cafeteria and now has an operator in situ for a rent free period (20 months) in order to recoup the initial capital investment. Tottenham Green Leisure Centre already has a functional cafeteria which is operating at a deficit (managed in house). The approach is to have both cafeterias leased to ensure a consistent level of rental income, and delete existing net deficit operation at Tottenham Green.	σ	27	0	36	36 None	Screening
43	Recreation Services	Commercial Leasing of Parks Based Facilities - Develop commercial leisure provision in parks in partnership with private sector/third sector operators. Would provide new local facilities, external investment, increased use and an income stream. Consultation already completed on one scheme where opposition issues could be substantially mitigated.	25	50	25	100	Could improve range of recreation facilities and activities available in the borough but will attract some opposition to "Commercialisation"	Screening
44	Cross Directorate	Supplies and services budget reduction - a temporary 10% reduction was made during 2011/12. This saving assumes the reduction to be permanent.	300			300	300 None	No
45	Safeguarding & Strategic Services	Safeguarding & Strategic <b>Senior Ma</b> na <b>gem</b> ent - Deletion of 1 Post Services	115			115	115 Low impact	NO
46	Safeguarding & Strategic Services	Framework-I Systems Development Team - Deletion of 2 posts	06			90	Medium impact. The team of 9 supports 900 end users, on the second largest system used by the council.	Yes
47		Safeguarding & Strategic Financial Assessment Team - Deletion of 2 posts Services	99			9	Significant potential impact on the support available to frontline staff in Adult Services, both in terms of assessing for charging purposes and in delivering the requirements of the personalisation agenda. The work done delivers approximately £1m p.a. to the council. There is a risk that this will be less achievable with reduced numbers of staff.	Yes
48		Safeguarding & Strategic Safeguarding Service - Deletion of 1 post Services	62			62	62 Low impact	Yes
49		Adults & Commissioning Assessment & Care Management Practice Managers - Deletion of 2 posts	100			100	Some reduction in management capacity to undertake the range of 100 managerial functions, but will be part of wider reorganisation of service	Yes
50	Adults & Commissioning and Safeguarding & Strategic Services	Admin & Business Support Review - Staffing reductions across the admin and business support functions in both Business Units	210			210	210 Low impact	Yes
51	Recreation Services	Wolves Lane Horticultural Nursery Staffing - To reduce the current number of Parks Operative posts on site	48			48	48 Reduced horticultural production support	Yes
52	Recreation Services	Reduction in Parks Supervisory and Support Staff - To reduce both Support and Team leader/charge hand capacity	70			70	70 Will reduce capacity, but be part of wider reorganisation of service	Yes
53	Recreation Services	<b>Sports &amp; Leisure Management Reduction</b> - To rationalise and reduce the current management team establishment by 2 posts. This includes the deletion of the Technical Managers post, now that revised and centralised buildings maintenance is fully established	94			94	Reduced service management capacity	Yes
54	Recreation Services	Close Catering Unit at Tottenham Green Leisure Centre - The centre currently has a small catering team, which has been scaled down in recent years. The catering business has actually operated at a loss of £28k in 2008/9and £21k in 2009/10, and a deficit of £4.5k is projected for 2011/12. This position is unsustainable.	35			35	It is proposed that the centre moves to a franchised catering arrangement, and thus minimise any risk.	Yes
55	Culture, Learning & Libraries	Staffing and Book Fund Reductions	200			200	Impact on service delivery due to the reduction in the level of stock held in the Libraries as well as further staffing efficiencies	Yes

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Appendix 1	Equality Impact Assessment Required	Yes	Yes	Yes			Yes	Yes	Yes	Yes
	Impact on Performance (Service Delivery)	These services deliver a range of preventative services, mostly commissioned through the voluntary sector (£272,779).  * The savings will deliver efficiencies of £976,458 of WNF funding which will cease from 31/3/11  * It also includes £87,583 of services that have been decommissioned 1,381 in year 2010/11  * Some of the funding contributes to services to other Directorates in the Council:  - Welfare to Work £30k (Urban Environment)  - Contribution to CYPS contract (Open Door) £21k  - Reaping the Benefits (PPPC), £84k, to finish 31/1/2011	The retention of one generic floating support service would ensure that a number of people in their own homes will continue to receive some support to ensure tenancy sustainment.  The retained services would then be re-designed with a view to moving those relevant adult social care client groups into the personalisation agenda for future commissioning and focussing the programme on the Hard-To-Reach groups, within significantly closer working arrangements with strategic housing.	This will lead to a 50% reduction in Parks and Open spaces maintenance regimes, a significant deterioration in the quality of open space, and potential claims from external funding bodies, particularly the HLF. The proposal will also lead to a further reduction of 19 posts.	3		As part of the changes to School Funding in 2011-12, resources from the extended services grant are being delegated to schools within their budgets, and we are intending to discuss with them a transitional arrangement for continuing to fund after school childcare provision for the most vulnerable using a small proportion of this resource; this would mitigate the impact that this reduction would otherwise have.	This represents a significant reduction in the funding for the Youth Service and will therefore result in a more focussed approach being adopted with reductions in the days on which services are available to 1,960 young people. This means less centre based activity, more detached youth work through teams deployed to particular areas and the use of community based settings. The Council is working with the youth of the Borough to help determine the future shape of the service offer.	This will result in a reduction to the number of centres designated as providing the core children's centre offer; those that are resourced to provide the full core offer will be targeted at those areas of most need in line with the original programme intentions.	The government has made it clear that schools will take responsibility for school improvement. The residual local authority role will be to police' the progress of schools and to trigger intervention where schools fail to make progress.
	Total £'000	1,38	2,000	99	3 10,523		0 576	0 1,96	6,51	250
	2013/14 £'000				403					
	2012/13 £'000				1,185		0	392	1,283	
	2011/12 £'000	1,381	2,000	099	8,935		576	1,568	5,236	250
Haringey Efficiency and Savings Programme - New proposals to Scrutiny 31st January 2011	Detailed Efficiency & Saving proposal	Non Statutory Services - funded from the former ABG	Safeguarding & Strategic Supporting People Programme Reduction Services	Further Parks staffing efficiencies and Leisure Development.		3 People's Service	After School Childcare - This service helps provide after school clubs across 14 play centres for children aged 5-14. The proposal is to secure new ways of making this provision through schools other Council providers, partners and a range of alternative providers.	Youth Service - The work undertaken is an important part of preventative and early intervention work to reduce the numbers of young people entering statutory services and prevent poor outcomes, and this will be the key focus of future youth service provision. The proposed saving to the Youth Service budget is 75%, and managers are currently considering a range of options as to how this can be achieved whilst prioritising provision for at risk and vulnerable groups.	Early Years and Childcare - This currently enables us to support and deliver 18 children's centres and our statutory obligations regarding quality and access. The children centre programme and management, administration and commissioning of services will be reduced and services will be targeted to the most vulnerable families. The Family Information Service will also be integrated into the new early years structure.	School Standards - review of previous proposals to make more use of grants subsumed into DSG e.g. EMAG. Subject to approval of DSG Budget Strategy.
ngey Efficiency ar	Directorate/Service Area	Cross Directorate	Safeguarding & Strategi Services	Recreation Services	ACCS Grand Total	Children and Young People's Service	Children's Network	Children's Network	Children's Network	School Standards and Inclusion
Har		56	22	58			59	09	61	62

Impact on Performance	ייייי די ייייי	2012/13 2013/14 Total
	000,3 000,3 00	
This will result in more efficient ways of dealing with these related behavioural issues by giving managers cross service responsibility; there should not be a particular reduction in services to children, families or schools.	11 170 th	170
100 Responsibilities have been distributed elsewhere within the service.	(3) 100 Res	100
These savings will further reduce the number of administrative and 240 support posts where such reductions do not affect support to social workers doing casework with children and families.	95 (270) 240 suppo	(270)
,815	778 (270) 9,815	
	•	
There will be no impact on performance. In determining the affordability envelope for the new waste contract it was assumed that ABG funding would no longer be available, and this has proved to be 500 the case. Nevertheless as part of the competitive dialogue process with bidders, negotiations have resulted in performance in key areas being maintained or improved.	There will affordability affor	There will affordabili affordabili affordabili ABG fundi ABG fundi ABG fundi ABG fundi bidde Case. Newith bidde being main
These increases are subject to statutory notification and for permit charges approval will be required under delegation to the Cabinet .000 Member for Neighbourhood and Director of UE (if no major object are received) and for pay and display approval will be required by Cabinet on 22nd March 2011.	These increases are subject to statutory notification and for permit charges approval will be required under delegation to the Cabinet 1,000 Member for Neighbourhood and Director of UE (if no major objections are received) and for pay and display approval will be required by Cabinet on 22nd March 2011.	
40 This is already in place and will delivered next year.	40 This is alrea	40 This is alrea
Beneficial impact from income generation from existing resources and 100 improved regulation of HMOs.	Beneficial im 100 improved re	Beneficial im 100 improved re
This proposal would mean LBH Planning and Regeneration service would be one of the smallest in London. All work would need to be focused and prioritised through a more rigorous business plan process. It will not be possible to deal with all desired planning policy, projects, regeneration and DM and BC work requested by members of the public and councillors.	This proport would be would be 210 focused a focused a regenerat regenerat public and	This proper would be would be 210 focused a regenerat regenerat public and
70 No impact	70 No impact	70 No impact
There will be no impact on performance. Should Govt regulations allowing Planning fee increase be allowed (March 2011), this can be off 50 set. Need to be careful fee increases do not reduce planning application numbers at a time of economic down turn.	There will allowing slowing 50 set. Neec application	There will allowing 50 set. Neec application
This removes a significant proportion of HG funding which is used to tackle the furthest from the job market. The annual targets of 1-200 people into work and 60 apprenticeships, and 2-300 people into vork and 60 apprenticeships, and 2-300 people into Targets could under achieve by 50%. The remaining budget will be used to fund transitional arrangements to the development of a social enterprise delivering exproprise development of a social enterprise delivering exproprise development of a social enterprise delivering exproprise development of a social enterprise.	This rel tackle 1 people 700 training Targets used to	This rel tackle 1 people people 700 training Targets Targets

Ï	ıringey Efficiency an	Haringey Efficiency and Savings Programme - New proposals to Scrutiny 31st January 2011						Appendix 1
	Directorate/Service Area	Detailed Efficiency & Saving proposal	2011/12 ;	2012/13 £'000	2013/14 £'000	Total £'000	Impact on Performance (Service Delivery)	Equality Impact Assessment Required
74	Planning, Regeneration and Economy	Shared Economic Development service with Waltham Forest	25	25		100	Haringey and Waltham Forest Councils are working together to explore ways to provide high quality joint services. Shared services between the two boroughs can deliver services at reduced costs in a time of reduced resources. The shared service would involve reducing staffing levels from 12 (6 in each borough) to a total of 8 across both boroughs. The shared service will focus on tackling worklessness, social inclusion and promoting youth employment initiatives, there would be almost no capacity to focus on business enterprise, support, development and engagement activities.	o Z
75	Safer, Stronger Communities	Decommissioning of Neighbourhood Management Service and reduction in Priority Plan budgets	1,400			1,400	The impact on reducing to a minimum the funding of work on Area Priority Plans has been minimal as where councillors or senior officers had made commitments to residents, this work was carried out, with no new commitments being made. The proposal to close the Neighbourhood Management Service includes recommendations to mainstream or transfer key functions to other services within the Council, hence mitigating against any impact the loss of NMS may cause.	Yes
9/	Safer, Stronger Communities	Removal of one senior management post	100			100	No impact, as teams/services will be transferred to other 2nd tier managers across Council.	No
77	Safer, Stronger Communities	Cessation of funding for extra Haringey Police Provision to tackle high priority targets and Problem Solving activities to tackle locally identified crime reduction projects	305			305	No impact on Council officers' performance. Reduction in Police overtime for specific operations.	Yes
78	Safer, Stronger Communities	Cessation of funding for anti burglary support project (co-ordinator role and handy person)	35			35	Minimal impact as vulnerable people covered quite well over last three years of funding this work.	age         
79	Safer, Stronger Communities	Cessation of funding for Independent Domestic Violence Advocate roles (1.5 FTE)	35			35	35 This funding was agreed for one year only: 2010/11.	Yes
80		Cessation of funding for Victim Support service for young people	45			45	This funding was agreed to set up this work during last couple of years and always known to be ending in March 2011.	yes Yes
81	Safer, Stronger Communities	Increase in HRA funding for ASBAT	250			250	No impact - balance of funding change, no change in level of service provision	No
82	Director's Office	Reduction of contribution to Community Transport in Haringey funded by the former ABG	80			80	No impact - scheme will now be funded from Core Sustainable Transport budgets	No
83	UE Cross-cutting	Implementation of One Frontline service	1,250	200		1,750	This is a restructure of the existing services and will mean that a number of service areas will be affected, reducing some service offerings and stopping some aspects of services. There would be less back office support and management roles and would mean having a clear action plan for delivering outcomes (limited to no flexibility for ad hoc requests outside the agreed planning process)	Yes
84	UE Cross-cutting	Implementation of Carbon Management and Sustainability Service	250	250		500	This is a merger of the existing Environmental Resources Projects, Transport Planning, Housing Strategy, Housing Enabling, Planning Policy and Design and Strategic Sites and Physical Regeneration Teams into an integrated Carbon Management and Sustainability Service.  This will mean that a number of service areas will be affected, reducing some service offerings and stopping some aspects of services. There would be less back office support and management roles and would mean having a clear action plan for delivering outcomes and agreed priorities.	Screening
82	UE Cross-cutting	Urban Environment Business Support and Administration Review	150			150	The review will focus on rationalising administration and business support activities and roles across the Directorate.	Yes
$\perp$	UE Grand Total	***************************************	6,545	875	0			
	Grand Total Savings Pro	Grand Total Savings Proposals to Scrutiny 31st January 2011	30,316	4,188	(492)	34,012		

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